Haringey and Enfield CHSWG

Minutes of the CHSWG Meeting Held Virtually via Zoom On Tuesday 21st June 2022 at 9.30am

ATTENDEES

Chloe Khan (CK) - Chair (QTOD)

Bharti Solanki (BS) – Sensory Support Team Manager

Laura Kimmons (LK) -Enfield Specialist Speech and Language Therapist

Ruth Fitzell (RF) - Parent Representative, Enfield

Louise Vinney (LV) – Local Engagement Officer, NDCS

Hannah Brown (HB) - Local Engagement Officer, NDCS

Daniella Willey (DW) – Student Nurse, Deaf CAMHS

Anita Winfield (AW) - Clinical Nurse Specialist, Deaf CAMHS

Vibha Mistry - (VM) Chief Paediatric Audiologist, Whittington Health

Abi Oakham (AO) - Haringey Deaf Specialist Speech and Language Therapist

Louise Box (LB) – Senior Paediatric Audiologist, GOSH

Alison Miles (AM) – Parent, Blanche Nevile School

Wendy Martin (WM) – Specialist Speech and Language Therapist, Camden

Caroline Fanning (CF) - Commissioning Manager, Enfield SEND

APOLOGIES

Lucero Billeter (LB) - Audiology Services Manager - North Central London, Whittington Health

Maxwell Golden (MG) – Parent, Haringey

Marcela Vasquez (MV) – Parent, Haringey

Helen Taylor (HT) – Headteacher, Blanche Nevile School

Emily Brooks (EB) - QTOD, CI at RNENT UCLH

Radha Narayan (RN) - Consultant and AV Lead at Whittington Health

Meera Sebastanpillai (MS) – Clinical Scientist Team Leader Paediatric Audiology

Zibby Loakthar (ZL) – Parent, Haringey

Kathryn McCarthy (KM) – Deputy Headteacher, Blanche Nevile School

Sabrina Batchelor (SB) – Parent Representative, Haringey

INTRODUCTION

CK – All members introduced themselves. BS kindly offered to take minutes.

REVIEW ACTIONS FROM PREVIOUS MEETING

- Action KM, LV to send information re tuition aspect to BS to share with parents.
 Tuition programme still running. Encourage schools to consider for deaf children.
- Action BS Sensory Support Team to share list of patients that TODs are considering issuing radio aids to with audiology team. Then audiology can upgrade them accordingly.
 BS New radio aid policy, radio database, to be shared with Haringey and put it on the LO. Then share with Enfield so working to same policy.
- Action Marvel sub-group Continue regular meetings as a sub-group to keep on top of what is happening between Audiology, TODs, and Parents.

No subgroup meeting last term. This will be followed up before the next meeting St Ann's continuing to issue Marvel aids.

 Action CK - Prompt members to send ideas of how to use session with Anita Winfield from Deaf CAMHS.

At meeting and presenting today.

• Actions CK – Contact managers at Highlands to send representative for June meeting to get an update. Invite representative from Health Visiting Teams to attend CHSWG.

Staffing – Chloe Bedford at Brimsdown and TOD in training at Highlands in September. Jaana, new trainee started; they tried to get a Qualified Teacher of the Deaf but were unsuccessful. Chloe Bedford supporting Highlands for one day each week.

LV – having an unqualified, new secondary lead with primary mentor is a huge ask and leaving quality of provision vulnerable. How will the trainee teacher be line-managed? This should stay on the agenda to revisit concerns.

• Action JuM - Send information about Remark club.

Sent via email.

• Action - members tbc - Consider co-production of visual pathway to support parents to understand the referral process for CI.

To be followed up.

• Action JeM – Send best email address for referrals.

Sent via email.

• Action CK – CHSWG flyer to be shared with all clinics.

Sent but can be resent if needed.

- Action RF Include discussion about how to involve CYP in CHSWG at parent forum.
 Feedback from RF within agenda.
- Action AO, MS Meet to discuss notification process for new diagnoses.

 Further discussion re: SLT input in Haringey for school-age children and young people required.

Action CK, CF-

Update from Highlands at next meeting to revisit staffing concerns. Highlands representative to attend next meeting.

How are views of students gathered?

SERVICES UPDATES

- LB how can patients access BSL lessons in Haringey and Enfield? BSL lessons could not find BSL lessons in the area.
- Blanche Neville free lessons for the school community.
- Tina Kemp (Deaf Instructor at Brimsdown) offers BSL lessons and parent groups for Brimsdown. This is for Brimsdown parents and the wider community.
- WM Paid lessons at Frank Barnes but need to be part of the school. Maybe set up a working party to look at provision across LAs and the wider issue of getting BSL to families.
- LV Ready study (year 2 of a 5-year study). Students wanted increased visual communication in BSL and/or SSE.
- WM also involved in the Camden and Islington CHSWG where this issue was also raised.

Action CK, WM, AM -

Separate working group meeting to begin looking at BSL tuition for families across services. Look at existing provision and then raise concerns / suggestions in Haringey and Enfield with commissioners.

DEAF CAMHS

AW - Deaf CAMHS presentation and questions.

- PP slides shared with all members.
- Anita will offer some general information about the service and will address questions that were kindly sent in advance. Members will have the opportunity to ask further questions within the time allocated.
- Main office Springfield Hospital, Tooting. NHS funded. 10 centres in total.
- Multidisciplinary team (4.6FTE) travel to London and outer regions such as Sussex, Kent, Surrey, Cambridge. Vast area for small team.
- Deaf children 0-18 (flexible), Severe Profound, both signing and oral.
- Open referral from all agencies must be known to local CAMHS services.
- Caseload in London 122. Huge increase in referrals. This has been raised as a concern within the trust. Waiting time is now 20-25 weeks it used to be 7 or 8.
- Can offer remote sessions.
- All assessments are covered, except cognitive assessments which should be conducted by the local EP.
- LK How do you consider supporting other services?
 Consultation to schools, resource bases and deaf schools. Address basic needs such as diet, sleep, boost and make more robust. BSL support e.g., family where there is no shared language, referred to family session, remark play schemes.
- Social prescribing used e.g., increased access to deaf peers.
- Consider how Deaf CAMHS could support local services prior to deaf CAMHS referral.

Action AW, CK -

PP slides to be shared with CHSWG members.

PARENT INVOLVEMENT

- RF How can we increase parent participation?
- Eight parents signed up for email notifications so far.
- Zoom chat meeting was held only one parent attended.
- Target the NLDCS newsletter again.
- LK Consider a card with a QR code for parents to have quick access to a sign-up sheet.
- CK All services to raise with the families they support for greater parent involvement.

Action all members -

Information to be shared with as many families as possible. Schools to share within newsletters.

ACCESS TO EXTRA CURRICULAR ACTIVITIES & SATURDAY MORNING CLUB

- AM Not enough activities, not enough BSL, not good support in transport, not enough lunchtime clubs they all part of the upbringing of a deaf child.
- CK more investigation needed to find out what is available elsewhere.
- CF play scheme in London is too far maybe Haringey and Enfield could offer something.
 Maybe Remark could run a club on the borders and provide a venue.
- AW Funding schemes e.g., Birkdale trust, Spec SALT, BSL classes, maybe small groups could offer. The Local Offer should detail what is accessible for deaf children.
- SOUPS community projects do a pitch and then they get money for groups.
- WM make group more North London wide.

- Need to reach primary school aged children as Remark is 8 plus, so a would be something for younger children
- Club nominal charge from parents
- LK get young people involved in the review of the LO. Allow them to be activists.
- Sabrina (parent member) is setting up a Saturday morning Deaf Club. This is in the initial stages. It will be held in a church hall in Haringey. QToDs can send the information out to families.
- Need to speak to Ofsted regarding regulations for under 8s provision.
- WM could link with Camden and Islington, and Barnet when looking at the offer.

Action - members tbc

Working group to look at options for access to extra-curricular activities across LAs.

111 CALLS

- Raised by parent recently. CI implanted child had a bump, but 111 services did not have sufficient knowledge. Families are not getting good advice.
- This is an issue for Health unsure who would answer.
- CK flag on minutes and seek any advice from the CI teams.
- AM parents should only go back to the UCH or A&E in the same hospital. Never go to 111.
- WM 111 service needs training how does this get shared?
- RF ideally there would be a system to locate the nearest implant centre / ENT specialist.

Action – Members to seek further information.

Members from CI teams to seek clarification from medical professionals.

NEXT ACADEMIC YEAR

- CHSWG chair CK happy to continue for the next academic year. All agreed on this with no other demonstration of interest.
- Dates for meetings –

Tuesday 11th October 2022 - 9.30-11.30am Tuesday 28th February 2023 - 9.30-11.30am Tuesday 6th June 2023 - 9.30 - 11.30am

- Remote or in person remote as difficult for parents to continue. Meetings will continue on zoom.
- Important items for future agendas:
 - Revisit action plan at first meeting of the year
 - Transition to adult services
 - Development of contact sheet for CHSWG members

Action - CK

Items above for future agenda.

AOB

None.

Next Meetings

Autumn Term – Tuesday 11th October on Zoom – 9:30 – 11:30