Haringey and Enfield CHSWG Service updates for meeting on 6th June 2023

Parents	Awaiting update
<u>Education</u>	
Highlands School	Awaiting update
Brimsdown	Awaiting update
Blanche Nevile School	Blanche Nevile Update for CHSWG (Children's Hearing Service Working Group) Tuesday 7th November 2023
	Whole school updates
	 Our Headteacher, Helen Taylor, has returned from maternity leave and is back in post 4 days per week. Kathryn McCarthy, previously Interim Head of School for Primary is now Head of School for Primary. Both Primary & Secondary pupils continue to be involved in research focusing on deaf learners. Friends of Blanche Nevile, our school charity, continue to fundraise and held their AGM last week. We are attempting to recruit a Mental Health Worker/Counsellor to work across our sites, and our advertising in conjunction with Oak Lodge School. The post closed this week, and we are now looking to shortlist. Our Baby and Toddler Group is due to return from Wednesday 1st November at 1.30pm (term time only). For deaf/hearing families for 0-2 years. Hosted at our Primary site. See poster for details. Online consultation with DCAMHS continues termly BSL lessons to families continue to be via Zoom. Very positive and better attendance. Open to more family members. Visits from the teams at GOSH and a planned visit from the UCLH team to our pupils. NDCS included pupils from Primary as part of their 'What deaf identity means to me'.
	 Primary updates Fully staffed at Primary which includes two ECTS who are in their final year. Two teachers have started their Teacher of the Deaf training. Full inclusion offer between BN primary and our partnership mainstream school, Highgate Primary continues. This includes inclusion across a range of subjects, joint partnership assemblies, joint trips as well as our recent Harvest Festival assemblies. 27 pupils currently on roll with 1 more to due to join soon 1 additional pupil confirmed to join Reception 2024. Currently 17 are from Haringey and 3 are from Enfield with an additional 1 from Enfield hoping to join soon. 4 visits so far this term with more scheduled after half term

5 admissions2 consultations

Secondary updates

- We recently advertised for a BSL Tutor for our secondary site, we were not able to recruit and are currently using existing school staff to teach BSL. We would be very happy to be put in touch with any BSL Tutors within your networks.
- We have recently adapted our school day to enable integration with our partner school, Fortismere, to continue.
- 41 students are currently on roll at Secondary
- Currently 6 students are from Haringey, 4 are from Enfield
- We have had open days for year 6 pupils and feeder schools; Blanche Nevile Primary, Kingsbury Green, Culloden Primary and Whitehall Primary. The open days were very successful and we anticipate a large Year 7 cohort next year, which shows there is an upward trend in our overall pupil numbers.
- We have had several visits this term for in year placements and for a Year 7 placement for 2024.

Sensory Support Team

Update for CHWSG from Hearing Support Service – October 2023

Staffing -

Currently 1 Sensory Support Manager, 8 qualified teachers of the deaf (5.0 FTE) and one deaf instructor.

Yasmena Waris QToD has started with the team 3 days a week on a fixed team contract.

Current caseload:

Enfield – 308 Children and young people

Haringey- 179 Children and young people

Out of borough – 31 children and young people. Hence, the total number of deaf of children and young people supported by the Haringey in Enfield hearing support service is 518.

New cases since September 2023 -

17 deaf children and young people (Haringey and Enfield)

Team Focus:

- We are looking to run a joint activity day with Remark, bringing deaf students together from numerous schools. This will be a great opportunity for deaf children to meet one another from different schools. The event will be for year 6 year 11 students.
- Preparing for SEND OFSTED, date has not been confirmed yet.
- Revising central training packages to include shorter more bitesize online training in accordance with specific needs such as type of hearing loss, equipment, and classroom strategies.

Speech and Language Therapy (SLT)

Haringey, Whittington Health NHS

Speech & Language Therapy (SLT) Team – Update 25.10.23

Haringey (Whittingto n Health)

Team:

• <u>Service Manager</u>: Liz Alsford <u>liz.alsford@nhs.net</u>; Borough Lead for Therapies and Speciaist School Nursing, Haringey, Whittington Health

- <u>Clinical Lead</u>: Wendy Martin <u>wendy.martin4@nhs.net</u> (One day a week Management Roleno clinical caseload)
- Abi Oakham: Highly Specialist SLT (4 days) abi.oakham@nhs.net Mobile: 07989 852 870
- Lara Murdock: Specialist SLT (4 days)
- Frederikke Dixon: Specialist SLT (2 days) (Blanche Nevile Secondary)
- Yasaman Kershavarz: Specialist SLT (2 days) (Blanche Nevile Secondary)

Relevant updates:

Service to Deaf Babies & Pre-School in Haringey

 Currently six children on the caseload, including two in Reception who have remained on specialist SLT caseload due to extenuating circumstances – two others have recently transitioned to Blanche Nevile Primary

Outreach support service & training:

This is a support service for SLTs who work in other special schools, early years and mainstream services, who have deaf children on their caseloads and want advice / second opinion for therapy and for appropriate school placement.

Service to Deaf Pupils at Blanche Nevile- current projects:

- Review of annual review format new format introduced this academic year, in line with Haringey Speech and Language Therapy, with feedback to be collected in Summer Term 2024
- Aiming to pilot new Communication Profile (in collaboration with Haringey Special Schools' Speech and Language Therapy) with small cohort of students in Spring Term 2023, with feedback collected from school staff prior to formal launch in Autumn 2024
- Universal support Blanche Nevile Secondary providing in class support for students and collaborative planning with teachers

Next steps:

- Joint work with BSL Instructors in Blanche Nevile Primary and Secondary regarding identifying language needs of students using BSL to communicate
- Packages of Care- preschool caseload
- Parent Support Package

Enfield

Enfield Speech and Language Therapy Update for CHSWG (7.11.23)

Staffing

- Cherry Bloss works two days per week and her working days are Thursdays and Fridays. Her fixed term contract will end at the end of November 2023 and she will continue to provide support for the students at Highlands ARB and for deaf children of pre-school and school age until that time.
- Vicky Rhodes-Windsor returned to the service in October and is starting with a phased return to work following her period of absence. We are very pleased to have Vicky back as part of the team



Laura Kimmons will be returning to the service following her maternity leave in January 2024. She will be working for two and half days per week and will be resuming her work with the ARPs and will hold a pre-school and mainstream caseload for Deaf children.

Current working

- Carrying out a combination of school visits, nursery visits, home visits, video and telephone appointments.
- Joint working with ToDs.
- Outreach support provided to colleagues working with children with mild deafness, unilateral deafness, children with a diagnosed deafness attending special schools and those where deafness is not the primary need.

Updates

- Speech and Language Therapy services are delivered by North Mid in the Community and adjustments to reports, programmes and letters have been made.
- Contributions have been made to the Ordinarily Available Provision for Early Years and PVI settings in collaboration with the Early Years Speech and Language Therapy Team.
- Ongoing discussions between SLT and ToD service manager regarding new referrals being made to SLT service and identifying a pathway for alerting SLT service about deaf children that are newly identified or may require SLT at a later stage. SLT offered to attend ToD team meeting to go through pathway and answer queries regarding points of referral, a date has not yet been set.
- SLT managers are working with Cherry to support handovers of caseloads to returning Therapists to ensure smooth transitions for families and children.

Contact Details

<u>Cherry Bloss</u> (until 30/11/23) E-mail: cherry.bloss1@nhs.net

Telephone: 0203 282 5738 (calls) or 07502 070091 (text)

Vicky Rhodes-Winsor

E-mail: v.rhodes-winsor1@nhs.net

Mobile: 0208 213 7833 (calls) 07909 447075 (text/whatsapp)

Laura Kimmons

E-mail: l.kimmons@nhs.net

Telephone: 0208 702 5664 (calls) 07586 384 014 (text/whatsapp)

Office base: Cedar House, Gater Drive, Enfield, EN2 0JB

Care Group Managers: Judy Sleat (judy.sleat@nhs.net) and Eleanor Leeser (eleanor.leeser@nhs.net)

<u>Audiology</u>

NHSP

KPI's for Q1

Standard 1 (NH1) – Babies screened within 4 weeks, Enfield 99.2, Haringey 98.9, NCL overall 98.8, target was met for Q1.

Enfield and Haringey – 11 babies were not seen in the required timescale, out of these 6 babies DNA appointments, 3 were too poorly and 2 moved in late/born abroad.

- We are liaising with the National team and trust re: parent information in more languages to explain screening and to improve attendance
- Reviewing outpatient clinic appointing system

Standard 5 (NH2) – Babies requiring immediate referral who are brought for an audiological assessment appointment in the required timescale. Enfield 94.7, Haringey 100, NCL overall 91.4, acceptable levels were met and for Haringey the achievable level was also met.

We continue to have some staffing issues across NCL, which impacts on our outpatients, but there has been extra clinics put in to minimise the effect on our KPI's.

RNENT

Report for Haringey/ Enfield CHSWG meeting date: 07/11/2023

Report prepared by: Emily Brooks

Summary (Key points to consider including - Changes in service provision, successes and challenges, questions for CHSWG, concerns to share (ensure confidentiality), survey summaries, technology or other specialism updates, offer for deaf CYP and their families)

- Ensure all changes of educational placement are made known to ICTOD in particular any Out of Borough.
- Upgrade tracker- TOD will be notified when child is due for upgrade to give TOD time to purchase new receivers-option to fit locally or with us. Appt only booked when equipment is in place to ensure continuity of radio aids.
- Transition pathway- all 17-year-olds will be given a transition appointment to discuss Adults and what they might expect.
- We offer training opportunities either online or in person to support CPD for local TODs 2 training sessions are being planned- one remote on BCHAs and BAHAs in Autumn TBC and one to be Face to face on site- Save the Date 14th March 1-4pm on Technology Opportunity to Discuss (TOD by TOD!)
- Visit to Blanche Nevile planned for Dec 2023 ICTOD and ICTSLT
- Would it be helpful to meet with Peri teams termly?
- RNENT Auditory Implant department will be participating in the BEARS trial over the next couple of years. BEARS ('Both EARS') is a training package to maximise hearing abilities in older children and teenagers with bilateral cochlear implants and the research is sponsored by Guy's and St Thomas' NHS Trust.

This link provides further

information: https://www.guysandstthomasbrc.nihr.ac.uk/microsites/bears/

We will be inviting children aged between the ages of 8-16 years, who meet the criteria for the trial, to participate. It may be that some of the children on your caseload are invited.

CHAD/BAHA

- We do not have caseloads for hearing aids/ baha. We are booked into clinics on particular days and see the children who are booked in on the day. Therefore, email last TOD to see child in CHAD or BAHA
- BAHA now has 4 clinics a week on a Thursday (previously 2)
- Report issues via the paediatric audiology email- uclh.enquiry.chad.rntne@nhs.net or uclh.paediatric.audiology@nhs.net
- To reduce waiting lists, some hearing aid discussions will be led by TOD only to free up audiology clinics for fitting of hearing aids

GOSH

Update from GOSH

Teacher of the Deaf to contact for children Cochlear Implants in Haringey and Enfield – Jeanette Martin – <u>jeanette.martin@gosh.nhs.uk</u>

Teacher of the Deaf to contact for children with hearing aids and Baha in Haringey and Enfield – Ali Davis – Alexandra.davis@gosh.nhs.uk

Teacher of the Deaf to contact for children under the care of GOSH attending Blanche Neville school - Ali Davis – <u>Alexandra.davis@gosh.nhs.uk</u>

Myself and Ali are here to support the local services, both local Teachers of the Deaf and Speech and Language Therapists. We do not have routine / regular input with the children. We can provide information, advice and support on a request basis. We are happy to meet with local services and have update meetings about children at GOSH.

Jeanette Martin Rehabilitationist Cochlear Implant Programme

Great Ormond Street Hospital

07821 825291

St Ann's

St Ann's Audiology:

Staffing+ Capacity

3rd tier –One band 7 has gone on mat-leave and this post has been filled with Priyanka Mendonza. Another band 7 is due to go on mat-leave in Feb and this post has gone out for advert. We have also employed an band 6, who is an international candidate and just awaiting a start date.

2nd tier service: Selina Selvaratnam new staff recruited in May and is working between St Ann's and NHC. Also have another band 6 starting in Jan. Once that post is filled, we are fully staffed.

Waiting lists continue to be long for routine reviews across sites.

The trust has authorised over time working Sat/Sun. Have been prioritising new patients - advised by trust. However, from last week trust has given authorisation that review patients can also now start to be seen.

The partial booking trail was successful in April and therefore, we have decided to do the bulk partial letters again. More letters were sent out for the long waiters on the review list who are not high-risk patients - to see if they are still concerned and want a review appt. Patients which are contacting the department are being booked in. If we receive no contact, then these patients are being discharged.

WHITTINGTON Health website

Still awaiting uploading of new content by Comms team

Covid related issues

The new advice is that we no longer need to continue wearing masks. This is both clinicians and patients.

Hearing Aids

Most children upgraded to Marvel aids.

Kinjal and Amee have developed a hearing aid passport book and would like to share it with the CHSWG to get feedback.

NHSP KPI

Lisa to add

St Michael's Awaiting update

NDCS

CHSWG Update Report

Term and Year: Autumn 2023 (1)

This is the first of our CHSWG updates for the Autumn term. As you will be aware, we have launched our new strategy Every Moment Counts. It's clear that supporting deaf children during those early years is where we can make the biggest impact and set them up for life. The evidence is so compelling that it forms the basis of our 2023 to 2028 strategy.

Our new five-year plan is all about making every moment count – from the time a child's deafness is identified to their first day at school and beyond. We're here to transform the futures of as many deaf children and young people as possible, in the UK and around the world.

Research

Take part in National Deaf Children's Society research and testing

Would you like to help shape and improve the services we provide? We want to make sure our services for deaf children, their families and professionals are the best they can be. And we'd like your help.

To get involved, join our Audience Panel. We may ask you to participate in online focus groups, complete a one-to-one interview or test a digital product. This opportunity is open to parents and carers, professionals and volunteers working with deaf children and young people.

For more information visit the join our Audience Panel or email audiencepanel@ndcs.org.uk

Resources and training

Free e-learning modules

Our free e-learning modules are a great way to improve your knowledge and achieve CPD credits at a time and place to suit you. They take from 10 minutes to one hour to complete. Explore our e-learning offer.

Early Years Networking Groups

This online group meets four times a year and has been specially created for practitioners who work with children in the early years. The next session on Tuesday 17 October will focus on the social and emotional wellbeing of families with a deaf child. Register now.

Upcoming dates for CPD accredited training workshops

Our expert trainers deliver interactive workshops that will help you support deaf children and young people to achieve their potential:

Raising a Deaf Child Facilitator Training, 18 and 25 January 2024, 1pm to 2.30pm, £70 This workshop will enable you to confidently deliver our Raising a Deaf Child programme with the families you work with.

Supporting Deaf Children in Early Years Settings, 9 March 2024, 10am to 11.30am, £40 Learn how to fully include deaf children in the life of your early years setting.

Healthy Minds (Northern Ireland), 12 October 2023, 9.30am to 4.30pm Learn how to run activities to help support the emotional health and wellbeing of deaf children and young people.

Deaf Awareness for Early Years Practitioners, 21 March 2024, 6pm to 7.30pm, £20 Learn how to confidently support children with hearing loss in your setting.

Together We Can, free series of bitesize of information sessions for early years practitioners on the following topics:

- Be ready for parents as partners 27th September 6pm to 7.30pm
- Support emotional health and wellbeing 4th October 6pm to 7.30pm

Events and support for parents, deaf children and young people (UK wide)
We offer a range of free in-person and online events for families of deaf children. You can see all upcoming events on our website.

Bounce Along to Happy Hands, online, every Friday in September 2023, 10.30am to 11.15 am For families with a deaf child aged 0 to 4 years, Happy Hands is a relaxed, fun song time designed to boost children's language development while picking up some everyday signs along the way.

Choosing the Right School for My Child, online, 9 October 2023, 7pm to 8pm Tips and advice from our experts on how to choose a primary school that meets a deaf child's needs.

Family Sign Language, online, 11 October 2023 for six weeks, 6pm to 7pm This free online group course is for families of deaf children aged 0 to 5 years, to come together and learn useful everyday signs alongside other families.

Advice & Guidance Officer's role at NDCS

AGOs give advice and up to date information on topics including welfare benefits, education, communication, discrimination, technology, and access to services. This can be done virtually or face to face. AGO's also:

- inform families of local services, events, and activities
- raise awareness of our services, including our work with professionals
- provide links to other NDCS services such as our appeals specialists team
- connect families with their NDCS local groups
- highlight issues families face with our national policy and campaigns team and our local engagement team

Families can contact the Helpline directly to seek advice/support or professionals can make a third party referral.

Community News

We have recently emailed out to all of our lovely volunteers to see if any of them might want to represent parents on their local CHSWG. We will keep you informed if this is successful.

Hillingdon Deaf Children's Group is an emerging support group in west London. They're holding a launch event on 14 October from 10am to 12pm for local families with deaf children who are interested in coming together to support one another. Siblings and family members welcome! There will be light refreshments and activities for children. If you'd like to support the group or learn more about it contact connecting.families@ndcs.org.uk.

South of Scotland Deaf Children's Society has now become a registered association affiliated with the National Deaf Children's Society. Congratulations to the team of Teachers of the Deaf who first set up their group for deaf children in the Scottish borders, before deciding to work with NDCS to make it more official. We welcome them to the network, and encourage professionals to promote the group to families. Contact them at southscotlanddcs@gmail.com

Looking for a local group? We have an interactive map showing support groups throughout the UK. Scroll to your area and click on a pin for contact details: https://www.ndcs.org.uk/our-services/connecting-families/find-your-nearest-local-support-group/

No group in your area? We can help parents, carers and professionals set up new groups to help them connect deaf children and their families in your local area. For information and support please contact connecting.families@ndcs.org.uk.

Contact

Email us at localengagement@ndcs.org.uk

NLDCS

- We continue to welcome new members from different boroughs including Haringey and Enfield.
- Our latest activities have been a craft stall at the British Library Family Day in September and a trip for NLDCS families to the Planetarium and Observatory with a BSL interpreter (for children over the age of 7) in October.
- Our upcoming activities include a party for children of all ages (with their siblings and families) on the afternoon of Sunday 3rd December and a subsidised group trip to Chickenshed's Toymaker's Child on Sunday 17th December - interested families should contact NLDCS.
- As always we welcome expressions of interest from people (both parents/carers and professionals) who may be interested to join our charity's committee. We can give lots of support to people new to being a charity trustee. People are welcome to get in touch to have a chat with Kam/Natali/Zibiah (co chairs and secretary) northlondon@ndcsgroup.org.uk about what joining our committee entails. Committee meetings take place in evenings (8.30pm when with luck younger children are asleep!) and we have captioning to support participation of people who may be deaf on our committee.
- Joining our volunteer group can be a useful opportunity to parents/carers wishing to connect with others at different stages of parenting journeys and join energies into putting on activities for deaf children and their families. NLDCS offers families a peer support network and is entirely powered by volunteers (no paid staff) the more people offering to volunteer support in different ways the more activities we can run! People often confuse NLDCS with NDCS they are related but different charities please help to spread the word to families in your network about us and encourage people to get in touch if they would like to sign up to our newsletter! See also https://nldcs.org/

Social Care

Awaiting update